Installation

eLogger

Product info

eLogger's electronic logbook software replaces paper log books and disconnected systems, allowing for collection, storage and distribution of real-time data about your operation to those who need to know.

"Outstanding! From pre-purchase, implementation, to service and support, eLogger has been amazing."

- Tom, City of Punta Gorda

Congratulations on Your eLogger Purchase!

Once a purchase order is received, you will be contacted to schedule a kick-off meeting with our technical team. Typical lead-time is within 48 hours of purchase order receipt. We will deliver the software electronically and then schedule the installation with our support staff.

Our support technicians will guide you through the installation process or, with granted access, will complete the installation in its entirety for you.

Installing eLogger

- Installed on your server, protected by your firewall(s)
- Accessed via a web browser
- Minimum Hardware Requirements:
  - 2GB RAM
  - 2GHz CPU
  - 100gb Web storage space
  - 50gb SQL storage space

Resources & Server Preparation:

The Licensee is responsible for server preparation and meeting all technical requirements prior to scheduling installation.

- Administration Access to the Web Server for whoever is doing the installation is required.
- SQL Administration rights to the SQL Server instance are required for whoever is doing the installation.
- The SMTP Server Name is required.
- If using AD authentication, an Active Directory Service Account with no special permissions is needed.
- eLogger's support technicians will provide the installation package via an ftp site prior to the scheduled date of the installation.
- The eLogger installation is completed via an installation tool that is included in the download. Running this tool will prompt you for the needed information to complete the installation. eLogger's support technicians are happy to assist you with this process.

Webserver Requirements

- IIS 7, 7.5, 8, 8.5, or 10 (found on Windows Server 2008, 2008 R2, 2012, 2012 R2, and 2016). We recommend IIS 8 (Windows Server 2012) or newer.
- Microsoft .NET Framework 4.5.1, registered with IIS
- Optional: SQL Server Native Client (for custom data imports)

Database Requirements

- Microsoft SQL Server 2008, 2008 R2, 2012, 2014, or 2016 with Full-Text Search installed. We recommend Microsoft SQL Server 2012 or newer.

Virtualization

- Virtual environments are supported

Other Resources

- SMTP Server (required for email notifications)

eLogger Installation FAQ's

How long does a typical installation take? Installations of eLogger generally take about one hour to complete if the server has been set up to meet the technical requirements displayed above.

Can eLogger run on Azure or Amazon Web Services? Yes. Feel free to install eLogger in the cloud with a vendor or your choosing.

Is an SMTP Server required to run eLogger? Yes. It's required if you want to automate your email notifications.

Can we use SQL Express? Yes, you can utilize SQL Express as your database. Remember, the Express edition does have a database size limitation.

"People have taken well to the eLogger product and as far as I know it has been one of the smoothest roll-outs of anything electronic since electricity was first discovered."

- Eric, Pima County

eLogger's installation process is very straightforward and support technicians are available to assist you every step of the way.