# PAPER PRODUCTS MANUFACTURING

## eLogger® Writes a Successful Chapter for Liberty Paper, Incorporated

**Client**
Liberty Paper, Incorporated

**Industry**
Paper Product Manufacturing

**Location**
Becker, Minnesota

**Number of Locations**
1

**Number of Employees**
135

**System**
eLogger

*"We strive to empower our staff with tools and information to help them do their jobs more safely and more efficiently. eLogger ensures that information is recorded and that the right people are notified."*

Liberty Paper, Incorporated (LPI) is a paper mill that recycles old corrugated containers into new paper for packaging including corrugated boxes, container board, specialty bags, and tube stock. Located in Becker, Minnesota, the company employees 135 individuals. For this busy plant, it is imperative to maintain a comprehensive system to track events, conditions, and states of operation—and to be able to communicate this information to management and staff across departments. For LPI, that system is eLogger, a sophisticated, yet easy-to-use electronic logbook solution from eLogger Inc.



### Communication Challenge

LPI operates 24 hours a day, 7 days per week. There are four production teams, that rotate through twelve hour shifts. "You can see the challenge in keeping all these people informed," says Lisa Wruck, a superintendent at LPI. "We need a quick, easy, and effective way to enable our employees to see what transpired during the previous shift, day, or week."

This commitment to communication led LPI to develop a home-grown logbook software system. "Unfortunately, the only employee who understood how to manage the system was the one who created it," Wruck recalls. "When he left the company, we were left without any technical support on the software and no way to adapt it to our changing needs."

### Bridging the Gap

Wruck performed an Internet search for electronic logbook software. "I was pleasantly surprised to find a local company, eLogger Inc., and its eLogger software—which turned out to be just what we needed."

### Easy and Intuitive

As employees report to their workstations, eLogger is the first application they see. Pertinent information for that employee is displayed and information is updated in real time. Flexible security and configuration options give LPI the ability to control employees access screens, make some fields view-only, and required entry in certain fields. "eLogger is highly customizable," says Wruck. "We were able to design screens to capture the exact information we need. The interface is friendly and easy to navigate, which we find encourages use."

### Support a Safety Culture

To develop and maintain a culture of safety, the company requires its staff to enter their safety observations into eLogger. "When an employee observes something like an unlit Exit sign, for example, they enter that into our Safety Observation component of eLogger," explains Wruck. "The observations are reviewed and can be routed to management or our maintenance team for resolution. Equally important, the observations are available for all staff to see and be aware of."

# eLogger

## Monitor Equipment Performance

eLogger is used to track LPI's equipment performance. "We record time that our machine is out of service," says Wruck. "We can use this information to perform failure analysis and reduce downtime, to improve our operational performance."

Another module developed in eLogger helps the company track ISO audits and the results. "Really, anything we used to use a paper form for can be replaced with eLogger," notes Wruck. "We have developed several other modules that track things as diverse as vendor performance and customer complaints. eLogger is so flexible that we are continually coming up with new ways to put it to work for us."

## Promotes Accountability

A powerful feature of eLogger is the ability to assign action items to individuals. A safety observation, for example, or an equipment malfunction report can be assigned to a specific individual for action. eLogger Inc. configured the system to generate an email notification, which includes the required completion date, to the appropriate individual.

Wruck says that this measure of accountability is one of the biggest benefits of eLogger to the company: "We strive to empower our staff with tools and information to help them do their jobs more safely and more efficiently. eLogger ensures that information is recorded and that the right people are notified."

## Professional Partnership

LPI is pleased with the service and support it receives. "Our relationship with eLogger Inc. is a real partnership," Wruck says. "They are invested in our success with eLogger and are very responsive and knowledgeable. They listen to our suggestions for the product, and help us get the most out of our investment."

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## About eLogger Inc.

eLogger Inc. is an innovative technology company dedicated to developing solutions that address real-world business challenges in inventive, flexible ways.

Our eLogger electronic logbook solution replaces paper logbooks and disconnected systems—collecting and distributing real-time data about your operations to those who need to know.

In use by more than 100 facilities worldwide, eLogger Inc. solutions contribute to the safety, efficiency, and best-business practices of businesses in dozens of industries.

**Contact us to learn more:**

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